

Workshop Evaluation

Workshop:

Case Management

The Role of the Case Manager and Working Collaboratively with Clients and Service Providers to Facilitate Newcomer Settlement and Integration into Canada

Gary Direnfeld, MSW, RSW
www.yoursocialworker.com



- 16 participants, 3 of whom could not stay the entire day
- 6-hour training day
- 1 month to 10 years experience
- No formal training to post-graduate education
- 13 evaluations from participants who participated in the entire training day....

Evaluations: *scroll down* ↓



A strength-guided, goal-oriented approach to the positive growth and development of people and services.

Training Evaluation Form

Training Session: Case Management

Thank you for attending this training session. The favour of your feedback would be appreciated. Your feedback is used to make changes/alterations to the program, provide feedback for improvement to the presenter and may be used to further promote this workshop.

Please respond to the following items by placing an "X" in the appropriate box.

	Absolutely Fabulous ★★★★★	It Rocked! ★★★★★	So,So ★★★	Better Luck Next Time ★★	Sorry, but... ★
The workshop was well organized	✓				
The content and scope met my expectations	✓				
The workshop notes covered the subject adequately	✓				
The presenter's preparedness for the course and knowledge regarding the course content	✓				
The presenter's ability to add value/information beyond the scope of the course	✓				
How much of the information covered in this workshop was new to you?				✓	
	100%	80%	60%	40%	20%
Which term best describes your overall experience?	✓ Excellent				
		Very good	Good	Fair	Poor

What was the most important thing you gained from this workshop? _____

*It was very interactive and engaging session.
It will assist me in becoming more organized and productive.*

Comments for/about the presenter: _____

Well Done Sir !!!



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Which term best describes your overall experience?	Excellent	Very good	Good	Fair	Poor

What was the most important thing you gained from this workshop? TOOLS TO HELP PROVIDE SERVICES MORE EFFECTIVELY.

Comments for/about the presenter: GREAT JOB, REALLY ENJOYED IT!! TIME FLEW BY WHICH MEANS IT WAS VERY ENGAGING!!



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How much of the information covered in this workshop was new to you?	100%	X 80%	60%	40%	20%
Which term best describes your overall experience?	Excellent	X Very good	Good	Fair	Poor

What was the most important thing you gained from this workshop? Knowledge

Comments for/about the presenter: a lot of experience



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What was the most important thing you gained from this workshop? _____

to use Eco Map

Comments for/about the presenter: Excellent



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Which term best describes your overall experience?	Excellent	Very good	Good	Fair	Poor

What was the most important thing you gained from this workshop? The ability to request Immigration ID without offending them.

Comments for/about the presenter: Very knowledgeable about various topics in the field of Social work. Ability to communicate with diverse groups of clients both religion and personal belief.

Thanks.



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What was the most important thing you gained from this workshop? Information about Gene Grant

Comments for/about the presenter: He was just wonderful!



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What was the most important thing you gained from this workshop? Ensuring every client is aware of informed consent and client is in a safe environment.

Comments for/about the presenter: Gary is a very nice guy. I especially liked that he included an activity where we can practice proper case management even though I am not a fan of role playing.



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Which term best describes your overall experience?	X Excellent	Very good	Good	Fair	Poor

What was the most important thing you gained from this workshop? _____

How to use a genogram & Eco map

Comments for/about the presenter: Your presentation was excellent and I appreciated the examples you used. Thank you! By the way, love the evaluation form!



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Which term best describes your overall experience?	Excellent	Very good ✓	Good	Fair	Poor

What was the most important thing you gained from this workshop? note taking
and also the graph method.

Comments for/about the presenter: You're so passionate! keep on
keeping on!



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What was the most important thing you gained from this workshop? The perspective of the trainer who is very experienced, I liked the Role playing.

Comments for/about the presenter: lots of knowledge & experience however I'm not sure if it really ties into what this organization does or how the programs run. We need to meet targets which doesn't leave room for case management.



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What was the most important thing you gained from this workshop? Review of the Case Management Steps

Comments for/about the presenter: Great presenter! Made concepts very easy to understand!



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Interesting Info

Comments for/about the presenter: *Engaging*



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What was the most important thing you gained from this workshop? _____

Comments for/about the presenter: Excellent presenter
