



**Training Evaluation Form**

**52 Evaluations Completed**

Training Session: Politics of Cooperation

Thank you for attending this training session. The favour of your feedback would be appreciated. Your feedback is used to make changes/alterations to the program, provide feedback for improvement to the presenter and may be used to further promote this workshop.

*Please respond to the following items by placing an "X" in the appropriate box.*

	<b>Absolutely Fabulous *****</b>	<b>It Rocked! ****</b>	<b>So, So ***</b>	<b>Better Luck Next Time **</b>	<b>Sorry, but... *</b>
The workshop was well organized.	<u>28</u>	<u>24</u>			
The content and scope met my expectations.	<u>23</u>	<u>24</u>	<u>5</u>		
The workshop notes covered the subject adequately	<u>23</u>	<u>22</u>	<u>3</u>	<u>1</u>	
The presenter's preparedness for the course and knowledge regarding the course content	<u>44</u>	<u>7</u>			
The presenter's ability to add value/information beyond the scope of the course	<u>42</u>	<u>9</u>	<u>1</u>		
How much of the information covered in this workshop was new to you?	100% <u>2</u>	80% <u>21</u>	60% <u>13</u>	40% <u>10</u>	20% <u>5</u>
Which term best describes your overall experience?	Excellent <u>32</u>	Very good <u>16</u>	Good <u>2</u>	Fair	Poor

**What was the most important thing you gained from this workshop?**

- Formalized structure for mediation.
- Reminder of skills – very beginning overview of mediation.

- Reinforce information/techniques that I knew/used already.
- Varying techniques for mediation. (x2)
- Really great – really engaging presenter!
- Knowledge / new techniques.
- I will definitely use the concept of prioritize personally with my children and professionally.
- New info on compromise vs. prioritize; role of mediator to maintain control of the session.
- Liked that it showed me how to structure mediation sessions / info pertinent to any form of intervention.
- Boundaries for mediation. The need for mediator actually being in control of the session.
- Compromise vs. prioritize.
- Language to use, managing impasse.
- More practical tips and ideas / well shared. New ways of approaching mediation – have background, but learned some fresh approaches.
- Renewed interest in learning about mediation.
- Enthusiasm to seek further information and learning.
- The concept of “issue” vs. “interest”.
- How to deal with power imbalance, violence.
- Practical examples and approaches to common issues.
- Role plays were great in demonstrating how to manage the resistance and focus on prioritizing and interests.
- The general information of mediation and also the extra info given when talking about different situations Gary has dealt with.
- Enhanced awareness of tools to use when mediating.
- Use of specific language e.g. explaining compromise vs. prioritize – would not have thought of that and I will definitely take this away.
- Setting ground rules and winning is not the goal – it is meeting the best option.
- Good overall understanding of mediation.
- Focus on position vs. interest / compromise vs. prioritize.
- The idea of having a 100% relationship with the child, versus time with the child – develop plan to maximize relationship.
- Difference between compromise vs. prioritize (very interesting in personal and professional life!).
- Staying in control, being neutral, setting ground rules – recognizing when mediation is not working.
- The importance of setting ground rules as well as the importance of prioritize instead of compromise.
- Refreshed my memory on the general concepts of mediation.
- Points about mediation and steps for same.
- Strategies to use when at an impasse with two parties. I liked compromise vs. prioritize!
- Steps of mediation / how to manage impasse / compromise vs. prioritize.
- The importance of having 100% relationship with child as opposed to 50/50 in custody situation.
- You can have 50/50 custody or 100% relationship.
- The importance of focusing on interest over position – prioritizing.

- There is so much “mediation” that happens in the role of a social work aside from formal mediation – these skills have been helpful.
- Lots of new information. Lots of help with actual mediation – how to implement.
- To reach a solution that will be beneficial to all parties we need to prioritize.
- Process of mediation.
- Importance of controlling the mediation session and importance of setting and enforcing ground rules to facilitate helpful engagement.
- The importance of not being drawn into client’s intensity.

**Comments for/about the presenter:**

- Interesting.
- Well done – nicely presented.
- Knowledgeable, grounded. Thank you.
- Great presentation! (x2)
- Super session – Great Job! Fabulous opportunity to avail of a presenter in the city.
- Very engaging and knowledgeable. Informing and interesting.
- Wonderful job. Wish you could have stayed longer and covered more material. Have a safe trip home!
- Great, very entertaining. Well prepared and knowledgeable – wish it could have been longer. Great idea for a full day workshop.
- Great presenter – kept me focused. Love your style of mediation. Great use of analogies.
- Great Job! Plan to watch your TV show.
- I really enjoyed the compromise vs. prioritize idea – it’s a new “strengths based” way to present an idea that participants are more likely to warm up to. You are a dynamic presenter. I love the show!
- Excellent, engaging, full of examples. Thanks for this opportunity!
- Very knowledgeable, able to bring his experience to the topic. Relaxed style of presentation.
- What a dynamic, interesting presenter!! Would love to have a lot more time with you Gary to hear your experiences and insights.
- Continue to do your wonderful work and thank you for coming to NL.
- Fantastic job. Can’t wait to see your show.
- Great enthusiasm for the topic! It would be helpful to have a day long or two day workshop next time with more interaction and group work (e.g. small groups).
- Gary was fabulous, great energy and confidence from him. Kept me engaged and interested in the topic.
- Great job. Really enjoyed the session. Very dynamic. Would have liked if Gary had done the role of mediator in the role plays. I think the group would have benefitted more from it.
- Great presentation – hope to have another future opportunity to hear more from you!
- Great! Funny and kept my attention while learning. Can’t beat it!
- Great sense of humor.
- Would have liked to see some conflict resolution strategies to complement this but only if longer as all info presented important!!! Thanks.

- I greatly appreciate this workshop as helped me gain perspective/ideas on my own mediation sessions.
- Knows the subject matter, very interactive and interesting. Shared relevant information that can be used in my social work practice.
- Excellent – very interesting and entertaining.
- Lot of content for short time.
- Excellent! Interesting! Practical!
- Enjoyed very much.
- Fabulous! Very knowledgeable and well spoken. Would have liked to see Gary participate in the role plays.
- Excellent presentation. Might want to consider participation in the role play. Would have loved to see Gary in action. Well spoken...Thanks so much.
- Great workshop! Would have liked an all day session to cover topics more in-depth.
- Mr. Drenfeld is a fabulous presenter, very well informed, very knowledgeable and an excellent speaker. This presentation could have been a full day. Was much more info to be covered. Too much content for ½ day.
- It would have been helpful to have presenter demonstrate mediation skills in role play. Thanks and blessings!
- He was very engaging and gave me a way to consider new options for how to get over/beyond an impasse. Good use of humor.
- Great presenter, very knowledgeable and great at keeping people engaged.
- Engaging energetic presentation.
- Very engaging and presented a lot of valuable information for practice. Amazing job!